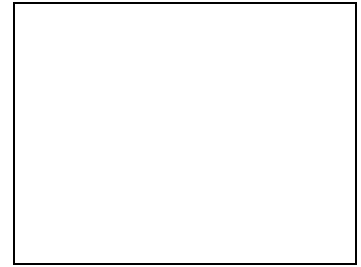




MINUTES TEMPLATE



COMMITTEE: Visitor Services Advisory Committee Time Meeting called to Order: 8:03am

MEETING DATE: February 14 Time Meeting Adjourned: 8:45am

MEMBERS PRESENT via ZOOM: Mary Malavase, Chair, Shantaw Bloise-Murphy, Director of Culture and Tourism, David Sharpe, Visitor Services Coordinator, Liz Holland, Vice Chair, Sarah T. Bois, Peter Morrison, Niles Parker and Matt Peel.

MEMBERS ABSENT: None

AGENDA ITEM	DISCUSSION	VOTES / ROLL CALL
1 Welcome VSAC Members	David welcomed the members of the committee to the meeting. He then reviewed the meeting rules. David then asked for a roll call of all members present. The VS Coordinator also reviewed the ground rules and script for remotely conducted open meetings via Zoom.	
2 Approval of Minutes from January 10, 2023	After a correction from Liz Holland regarding the Stranded Passenger Plan, the minutes from January were approved with Sarah Bois abstaining.	5-0-1
3 Conversation with Town of Nantucket Harbormaster Sheila Lucey	Chair Mary Malavase introduced the Town Harbormaster to the committee. Sheila Lucey gave an overview of her department and the office at the Town Pier. The Town Pier gets many visitors from the end of May until Labor Day. The office is open 7am-7pm daily at that time. There are about 3-5 cruise ships that off-load their passengers on a weekly basis. There are also 12 commercial/ charter business operating from the pier including Shearwater Excursions whale watches. There is a pump out service and the department also oversees 125 rental moorings. On a daily basis, 1,000 people use the public restrooms at the harbormaster's office. In general, there is a lot of activity, people asking many different questions or need transportation into Town. The Harbormaster's department also oversees the Town life guards in the summer. After a lengthy discussion, it was agreed that David will help supply information including maps, restaurant lists, QR codes and other items during the upcoming season at least once a week. Harbormaster Lucey will get cruise ship arrivals/ contact info so that Visitor Services staff can contact them to better help their visits to the island.	
Sheila Lucey disconnected at 8:25am		
4 Director's Report	The Director's Report was tabled until the next meeting as Shantaw had to go to an appointment.	
5 Visitor Services Coordinator Report	David reviewed the statistics for January. He showed the committee the 2023 Travel and Lodging brochure cover which shows the schooner Lynx in the harbor. David also gave a quick update about the website downloads which has been transition to a different format and new information will be available in a few months.	

6 Discussion of Civic League Neighborhood Rental Guidelines

Committee member Peter Morrison who is also the co-president of the Nantucket Civic League briefly discussed a plan to create a Quality of Life statement for the island's 25 civic associations (neighborhoods). Most likely, this statement (which would have an eye on future Short Term Rental guidelines) may take some time in being developed and approved in several stages. Once this Civic League statement is approved, it might be accessed via a link from the Visitor Services website in case people could not find it on the civic league webpages. Peter will update the committee in about 6 months.

The next meeting will take place at 8:00am on March 14 via Zoom.

Signature _____